

Customer Return Materials Authorization

Peacock Bros NZ Service Centre:

Attention: Service Department
 Peacock Bros NZ Ltd
 25B Birmingham Road, Otara Manukau
 New Zealand, 2013
 Phone: +64 9 273 4455
 Fax: +64 9 274 0952
 Email: support@peacocks.co.nz

CUSTOMER DETAILS		
Date:	Customer reference / PO:	
Company name:		
Contact name:	Mobile:	
Address:		
Phone no:	Fax:	Email:
PRODUCT DETAILS		
Model:	Serial No:	
Accessories included:		
PROBLEM DESCRIPTION		

Warranty repair Quote for repair Date purchased: _____
 Contract repair Repair without quote

By completing this form and shipping hardware to Peacock Bros NZ Ltd you agreed to the following terms:

For Time & Material Repairs Peacock Bros NZ Ltd will provide a formal quotation. Quotations are valid for 30 days. For a detailed quotation to be supplied, a fee of \$125.00 ex GST will apply. Unaccepted quotes will incur a fee of \$125.00 ex GST + freight and the device will be sent back un-repaired. All Invoices are due 30 days from date of Invoice. Customers are responsible for removing any accessories from the device. Peacock Bros NZ Ltd will not be held responsible for any accessories not returned with a device. It is the customer's responsibility when applicable to ensure software and configurations are within the customer's software repository. Repaired items may arrive back with Factory Loaded Software Image and Default configurations.

Name: _____ Signature: _____